

Early Diagnosis Support Worker

What is an Early Diagnosis Support Worker?

This is a new role which has been developed to improve the quality of service and experience of patients referred to the hospital on the suspected cancer pathway.

Early Diagnosis Support Workers liaise with a team of Doctors and Nurses to improve patient care and focus on diagnosing or excluding cancer as early as possible.

Roles and responsibilities of a Support Worker

- This new role is flexible and therefore we are able to adapt to the needs of the patients we support.
- We will be a point of contact for you, your relatives and carers during your cancer investigations.
- We can provide advice, information & explanations for you as you wait for your tests & results.
- We work on your behalf with the multi-disciplinary team to complete your tests & arrange appointments in a timely manner.
- Where appropriate we can signpost the most relevant services to you including those supporting lifestyle changes.

For more information:

Please ask your Doctor/Consultant/Specialist Nurse

or

Contact the Early Diagnosis Support Workers directly:

Lisa Doyle or Donna Neary: 0151 702 4131

Other useful contacts

Liverpool Women's Hospital Foundation Trust
Tel: 0151 708 9988
E-mail: <http://www.liverpoolwomens.nhs.uk>
Twitter and Facebook: @LiverpoolWomens

Liverpool University Hospitals NHS Trust
Web: <https://www.liverpoolft.nhs.uk/>
The Royal Liverpool Hospital: 0151 706 2000
E-mail: macmillansupportcentre@luhft.nhs.net
Aintree University Hospital: 0151 525 5980
Web: <https://www.aintreehospital.nhs.uk/>

Clatterbridge Cancer Centre
Web: <https://www.clatterbridgecc.nhs.uk/>
Telephone: 0151 556 5000

Macmillan Cancer Support
For information and financial support
Telephone: 0808 808 00 00
Website: www.macmillan.org.uk

Cancer Alliance Early Diagnosis Support Worker Information:
www.cmcanceralliance.nhs.uk
<https://www.cmcanceralliance.nhs.uk/hee-terms-reference/cancer-support-workers>

This leaflet can be made available in different formats on request. If you would like to make any suggestions or comments about the content of this leaflet, then please contact the Patient Experience Team on 0151 702 4353 or by email at pals@lwh.nhs.uk

Liverpool Women's NHS Foundation Trust
Crown Street
Liverpool
L8 7SS

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