



Liverpool Women's
NHS Foundation Trust

Dedicated to Excellence **2023**

TITANIC HOTEL

Programme

THURSDAY 6 APRIL 2023

Foreword

WELCOME TO THE DEDICATED TO EXCELLENCE AWARDS 2023.

This year we received over 300 nominations which is among the highest we have ever had. This just goes to show what amazing things you have achieved since the last event which was actually only nine months ago!

Although there can only be so many awards given out on the night, and so many finalists shortlisted, every staff member, volunteer, team or project entered, deserves recognition tonight. We are proud of every single one of you for everything that you do.

We must also spare a thought for our colleagues who can't attend tonight because they are working hard to keep our patients, women and babies safe.

On behalf of the Board of Directors we would like to say a huge thank you for taking the time to share with us the amazing work you have been doing. This night wouldn't be possible without your continued ambition to be brilliant.

We have the best people, giving the safest care, providing outstanding experiences.

We hope you enjoy your evening.

Kathryn Thomson - *Chief Executive*
Robert Clarke - *Chair*

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CLINICAL RISING STAR OF THE YEAR

Natalie Lockett, Gynaecology Ward Manager

Natalie joined Liverpool Women's in April 2022 as the Ward Manager on the Gynaecology Ward. It is her first role as a senior manager in any organisation having previously worked in LUFT as a ward sister. The difference she has made within less than a year is phenomenal.

Dr Sally Ogden, Neonatal Consultant

Sally is a driving force within NICU and provides incredible support to the team with teaching and training but more specifically with highly efficient Tier 1 and 2 rota management and ensuring safe prescribing practices in NICU.

Joanne Lockett, Theatres Co-ordinator

Joanne is an amazing leader, full of positivity and is a star of the future. She is passionate about both her staff and the department and strives to provide the best patient care possible.

NON-CLINICAL RISING STAR OF THE YEAR

Charlotte Bond, Finance Business Partner

Charlotte joined the Trust as a finance trainee and has since demonstrated commitment to her personal development skills, qualifications and to the organisation. Charlotte has progressed into the role of Finance Business Partner for the CSS Division alongside supporting finance staff development and making a difference to the areas that she works in/supports.

Jaymi Whitehead, HR Advisor

Since joining LWH in 2022 Jaymi has become an integral member of the HR team. Her enthusiasm and passion for HR and making LWH a great place to work is evident in everything she does. Jaymi is approachable, knowledgeable and shows all the qualities needed to be a future leader.

Laura Roscoe, Operational Support Manager

Laura is an integral part of the Family Health Divisional management team. Laura joined the team in October 2022 from the Access Team. Laura has made a seamless transition into her operational support manager role and has proactively worked with IT colleagues as part of the digiCare programme.

OUTSTANDING CONTRIBUTION TO CLINICAL SUPPORT SERVICES

Claire Holroyd, Imaging Manager

Claire has been able to implement widespread cultural change in the Imaging Department since she commenced in post in April 2022. Claire has transformed the Imaging Department and is a true star of the division and the Trust. The division would be lost without her dedication and determination to improve patient care and services.

Obstetric Ultrasound Division

Despite staff constraints and a significant backlog of ultrasound services, the team successfully managed the reorganisation of the obstetric ultrasound department. Whilst protecting services and ensuring the safety of our women and their babies throughout. The leadership and hard work put in by Katie, Tom, Claire, Jane, Lowri, Laura, Rebecca, midwife ACPs and all sonographers can be best described as 'Coming together in the hour of need'.

Dr Jenny Higgs, Interim Clinical Lead for Genomic Medicine

Dr Jenny Higgs stepped up at a time of crisis to be Interim Clinical Lead for Genomic Medicine at a time of significant change and challenge with grace and a smile. The department and CSS leadership team would have struggled to deliver the service without her contribution.

OUTSTANDING CONTRIBUTION TO FAMILY HEALTH

Continuity of Carer Midwifery Teams

The Continuity of Carer Teams have made an amazing contribution to improving health for pregnant women, mothers and their newborn babies of black and minority ethnic groups and to families living in the most deprived areas of Liverpool.

Implementing Integrated Digital Growth Charts to Improve Pregnancy Outcomes for Women and Babies - Digital Midwives

The Digital Midwives collaborated with K2MS, Perinatal Institute, and Viewpoint to replace paper fetal growth charts with digital charts integrated into the maternity electronic patient record. This multi-system interface is the first of its kind, enhancing safety by mitigating the risk of human error when plotting and interpreting measurements.

Professor Colin Morgan, Neonatal Consultant

Colin has been a dedicated Neonatal Consultant at LWH for 18 years. His commitment to recognising and nurturing talent across multiple professional groups and inspiring the pursuit of excellence in education, training and research has had a profound impact not only for the Neonatal Department but across the Trust.

OUTSTANDING CONTRIBUTION TO GYNAECOLOGY

The quietest person can make the biggest contribution Steve Evans, Scientific Administration Officer

Outstanding contributions come from those we may not give much attention to. Steve has worked in Hewitt for 19 years and he is unique, quietly spoken, conservative, and focused on the detail; he delivers with excellence on everything he is asked to do.

Cancer Services Team

An outstanding team who have worked tirelessly, on site, throughout a very difficult couple of years, ensuring that suspected and diagnosed cancer patients are seen, diagnosed and treated as soon as possible.

Ilyas Arshad, Consultant Gynaecologist

Ilyas is passionate about the work he does for his Endometriosis patients, he's thorough and artistic in explaining the anatomy of Endometriosis locations. He's very pleasant and an all-round team player.

OUTSTANDING CONTRIBUTION TO CORPORATE AND NON-CLINICAL SERVICES

Kathryn Franey, Head of Learning and Development

Kathy joined LWH in 2020 and immediately identified improvements for L&OD to increase productivity in leadership and management training, coaching, and mentoring. Organisational Development offers have all increased with dramatic improvements across the Trust.

Pre-Registration Education Facilitators (PEFs) - Sarah Parnell and Laura Stoddart

The PEFs have increased student capacity in the past 3 years, doubling learner financial income into the Trust. They provide pastoral and educational support to learners, implemented MDT student teaching sessions with HEI and HEE recognising LWH 'gold standard' of assessments and planned roll out across the region in other Trusts.

Steve Dobie, Overseas Visitors Manager

Steve has established a fully functioning, compliant Overseas Visitors Team at the Trust and is dedicated to making it a success both within the Trust and nationally. He has developed and implemented a system called ASCOT that supports eligibility for overseas visitors' fertility treatment, saving the Trust £200k in appointment times in Year One.

EXCELLENCE IN INNOVATION AND RESEARCH

Groundbreaking work to understand why some women suffer with Recurrent Implantation Failure - Dr Nicola Tempest

Dr Tempest has shown that there are different genes expressed in women with recurrent implantation failure compared to women without, using a cutting edge technique and identifying potential new treatments which may help couples suffering with this devastating condition.

NHS Assisted Conception Service Eligibility Verification - Eligibility Team (Finance Department)

Streamlining the Trust e-referral process for visitors seeking NHS funded assisted conception services, including the innovative development of a bespoke information system.

Success is in the sperm - Tamanda Timvere, Olivia Sandys, Bethany Muller, Marta Starosta

Four outstanding young scientists are ensuring sperm is given the attention it deserves when considering fertility treatment success. All separately deserving, but together they have, implemented new technology, reduced the need for invasive procedures to aid insemination, tested new methods to assess sperm 'stress' before treatment, and sparked research into new methods of sperm freezing.

EXCELLENCE IN WORKING TOGETHER (TEAM WORKING AND PARTNERSHIPS)

Battling Bladder Botox Demand - Gynaecology and Urogynae Teams

The team worked together to investigate delays to treatment. Botox treatment for OAB is life changing treatment and access is critical. They identified issues and developed strategies for managing waiting lists ensuring patients receive timely treatment. Waiting times reduced from 6-9 months to 6 weeks.

Honeysuckle FC - The Honeysuckle Bereavement Service

The Honeysuckle Team are passionate about supporting men as well as women who experience baby loss. Men often find it very difficult to accept emotional support. The team have collaborated with Liverpool Football Club to create a safe, fun environment for men to receive support.

Mainstreaming Breast Cancer Genetic Testing - Genetics Cancer Team

The Genetics Cancer Team developed a teaching resource to facilitate the mainstreaming of breast cancer genetic testing to the Oncology teams across the region. The teaching has been implemented by the Oncology teams, who are now successfully undertaking their own genetic testing, providing patients with faster results, allowing them to determine treatment options in their breast cancer care, in a more timely manner, and in some cases, preventing the need for additional surgery at a later date.

OUTSTANDING CONTRIBUTION TO PATIENT CARE AND SAFETY

Maternity Assessment Unit - Advanced Midwife Practitioners

The care in MAU has improved immensely since the introduction of Advanced Midwife Practitioners. The workload has increased significantly over the past few years and it would not be manageable without them. They are very skilled and hardworking. They provide multiple aspects of care for the patient, including impromptu scans and they reduce the waiting times for the patients that would have to wait for a doctor who could be pulled to other clinical areas.

Placenta Accreta Service

The Accreta Service has supported earlier identification of pregnant women at risk of placenta accreta spectrum. Thanks to two dedicated ultrasound practitioners, diagnostic accuracy has improved substantially. Multidisciplinary planning at LWH level and regionally with Manchester University Hospitals has led to women delivering in the right setting with the right team at the right time.

NEST (Non-English Speaking Team)

An enthusiastic, compassionate and dedicated team that provides outstanding care to the Non-English speaking women and families of Liverpool, Sefton and Knowsley.

STAFF FUNDRAISER OF THE YEAR

The LWH Strictly Come Dancing Team

This intrepid bunch dared to take part in the first ever Strictly Come Dancing event and helped to raise £42k. They went above and beyond in taking time out of their busy schedules to practice and put on a performance of a life time. Thank you to Jay Hughes, Bernadette Kearney, Kate Walsh, Will Cowan, Puru Nataranjan, Gary Price, Jen Robinson, Sarah Walker, Natalie Canham and Carl Griffiths.

Jennifer Robinson, Midwife (FMU)

Jenny is committed to fundraising to help pregnant mums and their families. In the last year Jenny ran 5K every day of a whole month to collect the funds for breast pumps for mums with twins/triplets, took part in LWH Strictly Come Dancing and with Claire Coonan organised a Christmas collection of funds and necessities for a Ukrainian refugee family that were expecting twins and also had small children.

Community Midwives

Last year the community team advertised and campaigned for vulnerable families, recognising the difficult time that many families are currently facing and how support can be given. At Christmas they provided 30 families with hampers, including food, books, clothing, toiletries, pjs and underwear.

MENTOR OF THE YEAR

Tom White, Deputy Divisional Manager for Clinical Support Services

Tom has helped to enhance learning and offered guidance and encouragement above and beyond what was expected. Thanks to his support, the person who nominated Tom has been able to carry out projects such as being the lead investigating officer on a Serious Incident, presenting at executive panels and worked with clinicians from all divisions to improve clinical pathways.

Mr Mohamed Mehaseb, Consultant Gynaecologist

Nominated for his services and support to the subspecialty trainees in Gynaecological Oncology. Alongside pastoral support, Mohammed has also provided outstanding clinical, educational and surgical training support to the trainees.

Dr Sophie Lace, Consultant Obstetrician

Sophie is the undergraduate clinical sub-dean for the medical school and provides a committed oversight to medical student experience and integration at LWH. Sophie always personally makes time for students from a clinical and pastoral point of view, providing personal mentoring for students in need or with specific or particular requirements. Sophie is always calm and measured, a trait that always adheres her to the students.

LEARNER OF THE YEAR

Rebecca Ashworth, Clinical Fellow for Education

Rebecca has excelled in her role as a clinical fellow for education, she has taken on this new role and shown a kind constructive approach to developing the role and a reflective attitude towards her own self development.

Charlotte Ford, Health, Safety & Governance Administrator

Charlotte has been with LWH since May 2022. In her time with us she has excelled at self-directed learning, has built upon her already excellent IT skills, has gained a recognised health and safety qualification and is working towards furthering her learning of health and safety law and systems to improve administration processes.

Mollie McGrane, Clinical Embryologist

Mollie wanted funding for basic science research. Within six months she made it happen. Within three months she rapidly learned how to develop a research proposal, who is who in reproductive science research, how to write a stellar funding application, and how to access relevant support from local services.

BE KIND AWARD

Kevin Dowd, Transport Services Manager

LWH - 'Logistics with a Heart' is the motto of our Transport Team, a term chosen by Kevin. What matters to our team absolutely matters to Kevin and Kevin extends this to include patients, babies, service users and staff. Kevin's ethos is that we are here to help, support and deliver the best service we can as a team. A definition of kindness is being friendly, considerate, and generous a very accurate description of Kevin.

Caroline Batin-Robinson, Neonatal Palliative Care Nurse Specialist

Caroline works on the Neonatal Unit as our Neonatal Palliative Care Nurse Specialist. This is a role that she has been doing for the past year and it is clear how much her role has enhanced the palliative care service we provide to families dealing with difficult and challenging times. Caroline is an asset to the Neonatal Unit and we are lucky to have someone so committed leading this role.

Samantha Wright, Financial Transactions Manager

Sam makes LWH a great place to work for all of the people in her team and the services she works with. Rather than this nomination form stating one particular act of kindness, the Financial Transactions Team would like to nominate Sam for showing acts of kindness in everything she does and for constantly going above and beyond to support her colleagues.

TEAM OF THE YEAR

APRIL 2022 - Transitional Care

Over the years, they have supported and kept mums with their babies, who without them would have had to have been admitted to the Neonatal unit. During such hard times they were there when partners were not allowed to visit during what should have been a very special time.

MAY 2022 - Gynaecology Emergency Department

GED worked tirelessly through the pandemic, under great pressure of nursing COVID patients every shift, not knowing who was next to come through the front door. The team are supportive, helpful, resilient, dedicated, friendly, knowledgeable and are all dedicated to their colleagues and patients.

JUNE 2022 - Imaging Team

The Imaging team have worked tirelessly to ensure our patients get the ultrasound scans they need at the right time.

JULY 2022 - Physiotherapy Team

The Physio Team is working hard to increase the awareness of pelvic health both at LWH and in the community, they offer a high standard of care being at the forefront of what they do.

AUGUST 2022 - Genomics Team

The GMC team has fully recovered post Covid-19 and has met all national waiting times standards. In addition to this the team have achieved this fantastic result whilst also supporting our other Trust services to deliver their care.

SEPTEMBER 2022 - Hewitt Fertility Centre Secretaries

All of the girls within the team work very hard and go above and beyond, in their area of work. They not only care about the patients, they are caring, helpful, contentious and have great empathy within their journey often being faced with challenging situations.

OCTOBER 2022 - Housekeepers - Maternity & Gynaecology

The team of housekeepers have taken on different rolls to assist ward managers which include procurement from ordering consumables to health and safety bed audits in delivering patient safety comfort. They care for all areas they work in with great enthusiasm and support one another as a team and respect and engage with one another.

NOVEMBER 2022 - Access Centre and Admissions

The team have worked extremely hard to book out clinics and theatres which has had a positive effect on the trusts PTL position.

DECEMBER 2022 - Bedford Centre

The Bedford Team go above and beyond for their patients and colleagues, putting patient safety and experience at the heart of their work. They were also recently awarded GOLD BBAS accreditation.

JANUARY 2023 - ROP Eye Clinic

The team have developed a high-quality, world-class service to prevent blindness in babies and are also passionate about improving outcomes and reducing healthcare disparity in ROP via the use of modern technology, extended roles, and shared practice.

FEBRUARY 2023 - Neonatal Unit

The whole NICU team consistently reflect the Trust values and provide exceptional care to our families, even in challenging circumstances.

EMPLOYEE OF THE YEAR

APRIL 2022

Beth Smith, Maternity Support Worker

Beth is an integral part of community oak team. She is always willing to help and is keen and eager to support anyone in their role within the team. She can be relied upon to carry out requests made of her in a friendly, professional and timely fashion.

MAY 2022

Tracy Ward, Information Analyst

Tracy's hard work delivers more efficient and effective processes that have improved the working day for lots of her colleagues.

JUNE 2022

Sumayo Ibraahim, Staff Nurse

Sumayo is a passionate nurse who goes above and beyond for her patients, students and her colleagues.

JULY 2022

Michaela Sparke-Kvish, GED Nurse

Michaela is hardworking, dedicated and promotes leadership to deliver the best possible experience for patients and staff.

AUGUST 2022

Lisa McGrath, Genetic Councillor

Lisa has gone above and beyond to ensure that her patients are cared for, that the Genomic Medicine Dept continues to thrive, that her colleagues are well supported & she excels in her personal training goals.

SEPTEMBER 2022

Christine Wallace, HCA - FMU

Christiana demonstrates empathy with the patients, families and staff on a daily basis. She not only provides care and support to the patients but also looks out for the staff. She provides tea and an ear to all.

OCTOBER 2022

Steve Dobie, Overseas Manager

Steve is forward thinking in his field, with his expertise in Overseas Visitors guidance he ensures that we as a Trust are fully compliant, and he puts LWH on the map for the work he does regionally and nationally.

NOVEMBER 2022

Sarah Mahoney, Deputy Outpatient Manager

Sarah is the shining star of outpatients. During her time in post Sarah has worked so hard to learn the role and gone above and beyond to support the outpatient manager.

DECEMBER 2022

Suzy West, Sub-speciality co-ordinator for Physiotherapy Department

The backbone of our team. We would not be able to run as smooth and streamline a service as we do without her.

JANUARY 2023

Brenda Droken, Maternity Support Worker

Brenda has been invaluable in helping the midwifery research team recruit to the Baby and Mum Samples Study (BaMSS). This has led to the study exceeding its recruitment target thanks to Brenda.

FEBRUARY 2023

Jane Calveley, Operational Support Officer

Jane exemplifies our Trust's values and has been a fundamental part of the Trust's response to the pandemic and in the recovery and learning from a serious incident.

VOLUNTEER OF THE YEAR

SPRING 2022 - Irene Burns

Irene has volunteered at the hospital since 2019 as a volunteer responder. She comes in twice a week to help the patients and staff on the Gynae Unit and Maternity Base, and also to deliver TTO's for pharmacy.

She has a lovely way with everyone and can naturally put people at ease, which can be soothing and reassuring for those feeling anxious.

SUMMER 2022 - Diane Jones

Diane returned to volunteer on Meet and Greet during the height of the pandemic and has rarely missed a shift since. She comes in twice a week; her focus is to support our patients, ensuring they received a warm welcome and get to where they need to be.

She's been a volunteer for 3 years, we think she is fantastic and a brilliant role model and advocate for volunteering at the hospital. We are lucky to have her.

AUTUMN 2022 - Elaine Davies

Elaine is one of our most versatile and accommodating volunteers. She's always willing to support the volunteer service in new initiatives from volunteering in new roles, signing up to be a peer supporter, buddying new volunteers, helping trial roles and capturing patient feedback.

She arrives on duty with a friendly smile, and eager to support our women and staff. She is dependable, conscientious and a role model for our volunteers.

WINTER 2022 - Vivien Cappie

Vivien was born to volunteer, she is so kind, warm and welcoming, caring and enthusiastic. She started volunteering one morning a week on Meet and Greet and enjoyed it so much, she offered to do an additional day in the Little Woollens Shop.

Always willing to help with anything we ask: from monitoring and maintaining the Staff Food Pantry to supporting the smooth running of the community midwives on-site clinic. Nothing is too much trouble for her, and she does everything with a smile and without hesitation.

PEOPLE'S CHOICE AWARD

Theatre Team

"I was rushed into theatre on 11/01/23 as an emergency due to placenta abruption. The process of admission to theatre was a blur and happened in a flash but I will never forget the professionalism and dedication of the theatre staff looking after me. Before I had my GA I was made to feel at ease and felt the team around me were in control of the situation although the situation was escalating quickly.

I was made aware I lost over 3 litres of blood therefore was poorly as a result of this. I have been informed by many staff involved in my care 'there was somebody watching over me that day' but that somebody was the theatre team. I honestly can say they saved my life. As a nurse myself I know the work of the theatre staff often goes unnoticed, but I will remember their kindness and commitment forever. I was aware the situation around me was changing fast but felt in the short time I was awake in theatre I felt I was in the best care. Thank you."

Ted Adams, Consultant Obstetrician

"I was a patient on HDU as a result of placenta abruption. My baby was delivered but we were made aware from birth he suffered severe hypoxic brain injury and his prognosis was poor. I met Ted on a ward round to discuss my care and later Ted came to speak to myself and partner on a personal level. Ted offered his condolences to myself and partner, informed us of bereavement services, services to support our 9 year old and offered practical ways of coping.

Ted later informed us he had lost his son, so for me this information was coming from the heart and wanted to ensure he could offer us advice and encouragement. For me, Ted went above and beyond his role, I felt comfort, reassurance and support from his kind words. He felt the need to offer his support as a result of his own experience which I know would have been hard but for us we were thankful."

Michelle Marshall, HDU Midwife

"Michelle was my main midwife, when I was admitted to the Liverpool Women's High Dependency Unit on the 16th September 2022, with Severe Pre-Eclampsia. Michelle and all the staff who I encountered were amazing, but Michelle stood out the most as she was so caring, calm and understanding from the moment myself and my husband met her.

She went above and beyond to ensure we understood everything that was happening and reassured me time and time again that everything would be okay. I didn't realise at the time how ill I was and that I came close to the possibility of maybe losing my daughter or even my own life as my blood pressure was so dangerously high.

Michelle was so professional but had the most amazing bedside manner. She made me feel cared for and valued as a patient and no question I asked was ever too small. Thank you Michelle for enabling me to get through what I did and for caring for me and my baby Annabelle."

FOUNDATION AWARD

The Foundation Award is one of our special awards of the evening. This award looks at all of this year's shortlisted nominees with one being selected which stood out to the Council of Governors.

The sheer dedication and commitment demonstrated through the entries this year was second to none and it was a real challenge for the Governors to choose a winner.

The surprise winner will be revealed during the evening.

Thankyou to our main sponsors



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Hill Dickinson is a longstanding provider of legal services to the health sector and they are home to one of the legal world's largest and most respected maritime and shipping practices. Their clients include multinational companies, major corporations, the NHS, UK plcs, UK and foreign banks, financial institutions, public sector bodies, investors, educational establishments, institutions, private individuals and professional bodies.

We hope you have a great night

If you're sharing photos on the night, please tag [@LiverpoolWomens](#) [#DTE2023](#) so we can share them on our pages.

This event is free for all staff who attend. If you would like to show your appreciation, please donate to Liverpool Women's Hospital Charity.

TEXT DTE TO 70580 TO DONATE £5

Texts will cost the donation amount plus one standard network rate message, and you'll be opting into hearing more from us.

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