

Clinical and Quality Strategy 2020–25



An overview of our strategy

Here at Liverpool Women's we are ambitious for women, babies and their families.

Our Clinical and Quality Strategy introduces our Three Zero pledge – Zero Stillbirths, Zero Maternal Deaths and Zero Never Events.

These are ambitious and challenging goals but we know that with the right support, investment, training and encouragement, the team at Liverpool Women's will work together towards their achievement.

We aspire to be the leading provider of healthcare for women, babies and their families and we believe the delivery of this Strategy will significantly improve outcomes and experience for our patients and their families.

OUR CLINICAL AND QUALITY AMBITIONS

	 Workforce	 Efficiency	 Safety	 Effectiveness	 Experience
AMBITION	We will be an outstanding employer	We will deliver maximum efficiency in our services	Our services will be the safest in the country	Our outcomes will be the best in class	Every patient will have an outstanding experience
QUALITY PRIORITIES	<ul style="list-style-type: none"> • Create a fair and just culture • Deliver comprehensive human factors training 	<ul style="list-style-type: none"> • Adopt relevant tested interventions • Deliver national targets in the context of Covid- 19 recovery 	<ul style="list-style-type: none"> • Create a culture of safety • Deliver outstanding medicines, maternity and neonatal safety 	<ul style="list-style-type: none"> • Improve adult mortality • Reduce still birth and deaths in the first 28 days of life • Deliver all possible NICE quality standards 	<ul style="list-style-type: none"> • Be accountable to our community • Learn from patient experience

Here are some of our clinical service priorities

<p>Maternity</p> <p>Deliver excellent midwifery and obstetric services within walking distance from people's homes.</p>	<p>Neonates</p> <p>Achieve national recognition for excellence in the training of medical and non-medical professionals.</p>	<p>Gynaecology</p> <p>Become the regional tertiary hub for all gynaecological sub-specialties and specialised services.</p>	<p>Theatres and Anaesthetics</p> <p>Capitalise on the pressures of working on an isolated site to develop unique and nationally reputed services and high dependency care.</p>
<p>Genomics</p> <p>Provide internationally leading equity of access to genomics, including for hard to reach communities.</p>	<p>Physiotherapy</p> <p>Establish LWH as an international centre providing specialist physiotherapy education, welcoming national and international observers.</p>	<p>Imaging</p> <p>Expand the imaging service to become a regional diagnostic hub, providing CT and MR imaging.</p>	<p>Pharmacy</p> <p>Implement a medicines safety improvement programme, to establish the organisation as a leading centre for medicines safety.</p>