

## Early Diagnosis Support Worker Patient Information Leaflet

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### What is an Early Diagnosis Support Worker?

This is an exciting new role which has been developed to improve the quality of service and experience of patients referred to the hospital on the suspected cancer pathway.

Early Diagnosis Support Workers liaise with a team of Doctors and Nurses to improve patient care and focus on diagnosing or excluding cancer as early as possible.

### Roles and responsibilities of a Support Worker

- This new role is flexible and therefore we are able to adapt to the needs of the patients we support.
- We will be a point of contact for you, your relatives and carers during your cancer investigations.
- We can provide advice, information & explanations for you as you wait for your tests & results.
- We work on your behalf with the multi-disciplinary team to complete your tests & arrange appointments in a timely manner.
- Where appropriate we can signpost the most relevant services to you including those supporting lifestyle changes.

### For more information:

Please ask your Doctor/Consultant/Specialist Nurse

or

Contact the Early Diagnosis Support Worker directly:

**Kimberley Major:** 0151 702 4443

**Lisa Doyle:** 0151 702 4131

### Other useful contacts

**Liverpool Women's Hospital Foundation Trust**

Tel: 0151 708 9988

E-mail: <http://www.liverpoolwomens.nhs.uk>

Twitter and Facebook: @LiverpoolWomens

### **Liverpool University Hospitals NHS Trust**

**Web:** <https://www.liverpoolft.nhs.uk/>

**The Royal Liverpool Hospital:** 0151 706 2000

**E-mail:** [macmillansupportcentre@luhft.nhs.net](mailto:macmillansupportcentre@luhft.nhs.net)

**Aintree University Hospital:** 0151 525 5980

**Web:** <https://www.aintreehospital.nhs.uk/>

### **Clatterbridge Cancer Centre**

**Web:** <https://www.clatterbridgecc.nhs.uk/>

**Telephone:** 0151 556 5000

### **Macmillan Cancer Support**

For information and financial support

**Telephone:** 0808 808 00 00

**Website:** [www.macmillan.org.uk](http://www.macmillan.org.uk)

### **Cancer Alliance Early Diagnosis Support Worker Information:**

[www.cmcanceralliance.nhs.uk](http://www.cmcanceralliance.nhs.uk)

<https://www.cmcanceralliance.nhs.uk/hee-terms-reference/cancer-support-workers>

This leaflet can be made available in different formats on request. If you would like to make any suggestions or comments about the content of this leaflet, then please contact the Patient Experience Team on 0151 702 4353 or by email at [pals@lwh.nhs.uk](mailto:pals@lwh.nhs.uk)

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