Keeping you <mark>safe</mark> in our hospital



Covid-19 advice

- All patients will need to wear a face covering when entering the hospital
- Please keep it on unless advised otherwise by a member of staff
- Maintain social distancing (2m) at all times from other patients, visitors and staff following the floor signage
- Make use of hand sanitisers across the site when entering and leaving all areas

Identification

- Tell us if any of your personal information we have is wrong (name, address, DOB, next of kin or doctor)
- Let us know if you have any allergies
- Bring any medical letters with you

Preventing pressure ulcers

- Try and keep mobile, even in bed, and tell us if you feel uncomfortable
- We can help you change position and provide you with a special mattress for cushion and support
- Tell us if you have diarrhoea or vomiting

Preventing blood clots

- Wear your hospital stockings if advised and move around as much as possible
- Try to do simple leg and ankle exercises

Medicines

- Bring any medication you're taking in with you
 it's safer, reduces waste and reduces delays
 when you're ready to go home
- Tell us if you have a known allergy or don't know what your medicine is for
- Talk to your doctor, nurse or pharmacist about any concerns you may have
 - Ask us about possible side effects

Preventing infections

- Wash your hands before and after visiting the toilet, and before all meals
- Ask our staff if they have washed their hands before any contact with you and used hand sanitiser gel

Preventing falls

- Wear appropriately fitted footwear with rubber soles
 - Use your usual walking aids
- Tell us if you need any assistance if you need to move from your bed



Leaving hospital

Before you leave make sure you:

- Have your discharge letter
- Have your medicines
- Know who to contact should you wish to

- Drink fluids as recommended
- Take blood thinning medications as advised

If you have any concerns or worries at any time:

- Talk to us if you have concerns about your treatment
- Ask a healthcare assistant, midwife, nurse or doctor if you are unsure or don't understand about what will happen

- ask anything
- Know when you have your next appointment

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For more information visit www.liverpoolwomens.nhs.uk or contact our PALS team at pals@lwh.nhs.uk or 0151 702 4353