

What can I do to share the funeral service with those who are unable to attend?

Patient Information Leaflet

When you are suffering the early stages of bereavement it is natural to want friends and family close by for comfort. You may find the funeral service particularly isolating and that loved ones will find not attending the service and not being able to comfort you particularly difficult too. This leaflet has been devised to suggest ways you can all feel more connected.

Share the funeral details

Inform friends and family of the date, time and place of the funeral. This will enable them to mark the time in their own way wherever they are, which may help them in their grief and, knowing they are doing so, could be of comfort to you. You may want to ask them to wear a certain colour or at least one item of a certain colour if you are doing so. You could also tell them of any music or readings you have chosen so they can try accessing them too.

Webcasting

Find out if it's possible to 'webcast' the service. This means the service would be filmed and you would be able to provide login details to others so they could watch it live online or for a limited period of time after the service. Please note, there will likely be a fee for this. Ask your funeral director for more information on webcasting.

Live video call

If webcasting isn't available at the crematorium ask if someone who will be attending or your funeral director if they can 'stream' it live on their phone or iPad/tablet, for example by using a video call on WhatsApp, FaceTime, Skype or Zoom.

Personal video

Ask if someone who will be attending or your funeral director if they can record the service on their phone. Check how much storage space you have left on your phone beforehand as videos use up quite a lot of space. You can then share the video with others or play at a later date if you decide to have a memorial service in the future.

Connect with others

After the service, you may choose to call, text or email those who would have attended the service to share with them how the service went. You may wish to share any readings that were said or the order of service if you opted to have one.

This information in this leaflet is to help you on the day of the funeral, remember you can also look at holding a memorial service at a future date. This could be a way for all your friends and family to come together and remember.

This leaflet can be made available in different formats on request. If you would like to make any suggestions or comments about the content of this leaflet, then please contact the Patient Experience Team on 0151 702 4353 or by email at pals@lwh.nhs.uk

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