

News for you

March – April 2019

WELCOME January and February New Starters

Alicia R	Amelia C	Aminata C
Ashely R	Ashley M	Chantel A
Charlotte R	Chloe F	Claire J
Emily S	Erin S	Erin R
Giorgia T	Howah M	Iman A
Intesar A	Jennifer S	Joanne C
Katy H	Kekeli C	Lisa T
Olivia M	Samarh G	Sandra M
Sarah K	Susan G	

Happy Birthday Wishes for March and April

Aimee L	Alicia R	Amelia C
Amy L	Anne B	Arabel Q
Amsa A	Barry L	Carol M
Catherine J	Chantel A	Charlotte R
Chloe F	Eleanor M	Emily B
Janet B	Jennifer L	John L
Laura C	Laura F	Mai A
Marie O	Mark T	Norma-J B
Nunzia Z	Paige K	Patricia P
Robyn S	Ros D	Ruth B
Sana G	Sarah F	Sian D
Syeda A	Vicky L	

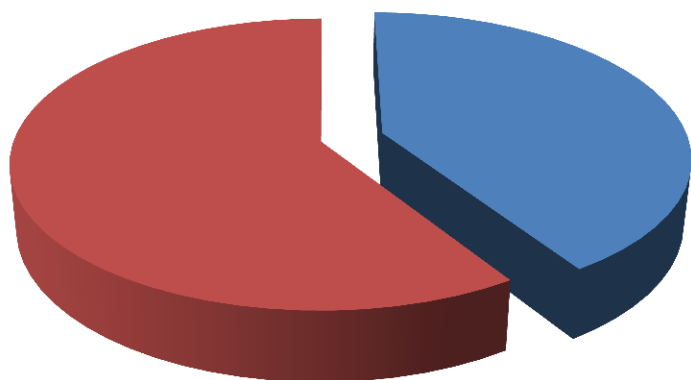
Inside this issue

**Volunteer of
the Year**

**Highlights from
the Dedicated to
Excellence
Awards Evening**

**Volunteer
Annual
Celebration**

**March/April 19 average attendance
figures for 125 Active Volunteers**



■ Attended ■ Absent

**Can we improve attendance in
May & June?**

Volunteers Annual Celebration

VOLUNTEER ANNUAL CELEBRATION 2019

You are cordially invited to attend this years volunteer annual award ceremony on Thursday 6th June. 12pm to 2.30pm in the Atrium of the Blair Bell.



As the High Tea theme has been such a great success we've decided to continue with it this year!

We'll be giving out awards for long service, attendance and more....

We also have some lovely prizes for our free raffle, and Sarah and I are beavering away making lovingly handmade gifts to give out at the event.

Places are limited and offered on a first come first served basis. To book a place contact the volunteers office or click on the following link:

<https://doodle.com/poll/26p47t6d835imev8>

Taking time off?

Holiday

Exams

Please do keep the volunteers office informed by telephone, e-mail or text to prevent losing your place!

Dedicated to Excellence... highlights

Dedicated to Excellence 2019

Congratulations to all nominees and winners at this year's Dedicated to Excellence Awards 2019. More than 250 people attended on the night, including staff, volunteers and governors. The night was a fantastic success and enjoyed by all.

Below is snap shot of the night. To see all the pictures head over to our Staff Facebook page (LWH StaffTrack). If you're not already a friend with us send us a request today!



See next page for all our winners!

News for You Mar - Apr 2019

Winners of the Dedicated to Excellence Awards 2019

Dedicated to Innovation and Improvement (non-clinical) – This Gene-ie ain’t going back in the bottle



Dedicated to Innovation and Improvement (clinical) - Delivery Room CPAP Quality Improvement Project



Dedicated to Working together (team working and partnerships) - Reducing term admissions to minimise separation of mothers and babies



Dedicated to Research - ANODE: prophylactic Antibiotics for the prevention of infection following Operative DELIVERY



Dedicated to Patients and their Families - What’s behind the door?



Dedicated to Patient Safety - Right Details, Right Treatment



Dedicated to Clinical Audit - On Our Breast Behaviour



Staff Fundraiser of the Year - Choir raises funds for NICU



Mentor of the Year - Barbara Freeman



Learner of the Year - Fair and Just Culture – Chris McGhee



Employee of the Year - Sarah Orok



Team of the Year - NICU Infant Feeding Team



Volunteer of the Year - Mary Garner



Patient Choice Award - Richard Russell (accepted by Andrew Drakeley on behalf of Richard)



Foundation Award - ANODE: prophylactic Antibiotics for the prevention of infection following Operative DELIVERY



Chief Executive Outstanding Contribution Award - Sharon Owens , Gynaecology Emergency Department and Early Pregnancy Unit Manager



Chief Executive Outstanding Contribution Award - Linda Martin, Patient Facilities Manager



Outstanding Contribution Award – BBC Hospital. Neonatal Unit, Gynaecology department, Maternity service, and the Communications Team



VOLUNTEER OF THE YEAR

Dedicated to Excellence 2019

Congratulations to our wonderful Mary Gardner for receiving this years Volunteer of the Year Award. Staff from Mat base at the award ceremony said how pleased they were that Mary got the award – “she deserves it so much!”

Mary has been a really good mentor to the volunteers, who delight working alongside her. She enthuses dedication and commitment to helping others and gains immense pleasure herself in doing so. She’s always smiling, regardless of the task and works like a trooper on Mat base twice a week. Mary is a natural caring person and one glamorous lady!

Well done to all our Volunteer of the Month winners, we’re very proud of all of you and it was lovely so many of you could come to the night.



L-R Jo Topping, Deputy Chair, Mary Gardner, Volunteer and Ethine Brown, Actor



Visit our Facebook page (LWH volunteer) to see more pictures and videos!

Volunteer of the Month

February Volunteer of the Month Peter Skilbeck

Fortunately for us **Peter** decided to stay on and help in the volunteers office after his work placement finished. He's been a great support over the past several months. Nothing is ever too much trouble no matter how tedious the task, and his work is always completed to a high standard.

He helps our other volunteers with using the photocopiers, the pc, and generally where to find things in the office.

He has also been our political and current affairs correspondent especially with his knowledge of Brexit – we'll be lost when he leaves!

He often chips in with advice and tips, and we hope in turn we've provided fun and laughter.

Keep smiling Peter, you are a true gent!

March Volunteer of the Month Rosalind Deyes

Ros has been a longstanding member of the Chaplaincy team and is on the on-call rota, being called in to visit patients and their families during difficult times, and provides a blessing service when necessary, generally for babies who have passed away or been born sleeping.

Ros has always shown Christian love and support to everyone she meets; whether it is in the context of visiting patients, supporting staff, or supporting the chaplaincy team. I have noticed that Ros always tries to be available to help people, going out of her way in order to offer support and a listening ear to those who are going through difficult times, in particularly when they are grieving.

She helps people to feel comfortable and able to chat openly and honestly to her, and this brings them comfort knowing they are being supported and cared for by the chaplaincy team., in a volunteer role which she has undertaken for many years.

Since I started in my role as Trust Chaplain, Ros has been an invaluable support to me, helping at Trust events and with Services being held in the Chapel., giving me regular feedback in all she does, and supporting her team members. I feel that I can trust and confide in her, and her encouragement and support to me and the team is invaluable.

Alerts

We know some of you have gained employment or a place at university - we'd like to congratulate you in News For you newsletters. Simply let us know by clicking on the link and adding your name and choosing an option.
<https://doodle.com/poll/gd2h7zm6ztky8fx7>



SIGNING IN FOLDER

Please ensure you follow the correct procedure for signing in and out. We are aware that some volunteers add the finishing time to the sheet at the start of their shift. You must sign in as you arrive for duty and sign out when you leave this is for health, safety and fire regulation reasons.

PLEASE NOTE – the signing in folder is kept at main reception out of office hours normally between 4.30pm-8am, weekdays, and all weekend, also when the office door is locked during office hours.

ABSENCES

IF YOU'RE NOT COMING IN - YOU CAN TEXT YOUR **FULL NAME** AND **DATE OF ABSENCE** TO 07757057918 or EMAIL: VOLUNTEERS@LWH.NHS.UK

FACEBOOK

We'd love you to join us on **FACEBOOK** – friend request us at **LWH Volunteer**



CHOIR

Come and sing away those blues at our hospital choir. No singing ability/experience needed – just turn up and have fun!

We meet once a week – normally over a lunch time period – ask in the office for dates and times.

Mandatory Training

As Mandatory training on ESR is further delayed we have commenced issuing paper copies of the training for you to complete and return. Safeguarding training is accessible on ESR.

Volunteer of the Month

If there are any fellow volunteers that you feel deserve to be volunteer of the month, please pick up a nomination form from the volunteers office or complete the form attached with this newsletter.

Personal Appearance

Please remember, fingernails should be kept clean and short, without nail polish, decoration or extensions.

Hair must be neat, clean and tidy. Hair longer than shoulder length must be secured away from the face and collar.

Eggs-travagant Easter Fundraiser...

Our volunteers helped to raise £970 at last week's Easter Egg Tombola and Name the Bunny competition

Special thanks to:

Helen, Jess, Kate,
Nunizia
both Sana's, Sarah and
Rhea



We would love you to send contributions to the next edition of **NEWS** for you to volunteers@lwh.nhs.uk